### **SAFFRON COMMUNITY MEETING**

### MONDAY, 30 OCTOBER 2017

### Aylestone Leisure Centre, 2 Knighton Lane East, Leicester, LE2 6LU

Councillor Cutkelvin (Chair) Councillor Shelton Present:

NO	<u>ITEM</u>	ACTION REQUESTED AT MEETING	ACTION BY
48.	INTRODUCTION	Councillor Cutkelvin, Chair for the meeting, welcomed everyone and led the introductions.  No declarations of interest were made.	
49.	APOLOGIES FOR ABSENCE	Apologies were received from Noel Cazley (city Warden), Alan and Ann Sturgess.	
50.	ACTION LOG	Action Note 44 – Housing Update – detail had been previously requested on the external cladding on houses, and would be provided under agenda item 6.  The Action Log for the previous meeting on 7 August 2017 was confirmed as a correct record.	
51.	COUNCILLORS' REPORT	<ul> <li>Councillors had emailed Transport Officer for a meeting to discuss traffic calming on Hughenden Drive;</li> <li>Windley Road bus stop shelter – due to constant vandalism of the shelter, Councillors were seeking information on whether an alternative, unbreakable material can be used;</li> <li>Following speeding traffic on Windley Road / Brookfield Rise, and a recent traffic accident, residents had formed a petition and taken the issue up with Leicester South MP, Jon Ashworth. Councillors would also be meeting with the lead petitioners;</li> <li>A walkabout had taken place with the Police and Crime Commissioner, Lord Willy Back, Jon Ashworth MP, police and councillors in the Saffron Lane area and parts of Aylestone park. Councillors also visited the Saffron Lane area with Council officers to discuss cleaning up shop fronts, with contributions from the shop owners;</li> <li>Councillors thanked Ann Baldwin and May Jones on their work toward the free Kingfisher Christmas event. It was noted that with the rollout of Universal Credit, there would be more parents unable to afford day to day living, and the event would enable their children to see and receive a gift from Santa;</li> <li>Funding was being sought to make permanent the</li> </ul>	All to note

chicane trial at Knighton Fields Road West and East bridge junction, and to reinforce the 20mph zone: Westley developers had cut back greenery at St Mary's allotment too far, and without informing the Council. A meeting had been held with the developers regarding the development of the green space which had been useful; Two bollards were damaged outside of Knighton Fields Road Primary Academy by a lorry driver. Video footage of the incident was being investigated by the Police and Council. It had demonstrated there was an issue with vehicles near to and outside the school. The bollard was replaced before the school reopened after half term. **52**. **FLOOD PLAN** Philip Thompson, Flood Risk Manager, provided the All to note following information: Leicester's The Integrated Flood Risk Management Strategy, prepared jointly with the Environment Agency, was available for viewing online at consultations.leicester.gov.uk Residents were encouraged to share their views on the Strategy for the whole of Leicester by completing an online questionnaire. Copies of the Strategy and questionnaires were also available at libraries and the Customer Services Centre on Granby Street; The Strategy outlined how flood risk would be tackled in the future. A lot of properties were at risk in Leicester, including some in the Saffron area; The City was split into catchment areas and consultants had drawn up outline proposals and interventions on how to protect the properties; Saffron Brook was classed as a main river with the potential to flood approximately once every 100 years. The Brook was hidden away, and people did not realise there was a risk, but a sudden heavy downpour could raise water levels significantly and increase sewage contamination risk: Leicester City Football Club was in a flood risk zone. There were plans for work on the River Soar which would reduce the risk for the Club; Residents were able to visit the Environment Agency website, and input a post code to see if a property was at risk; • A lot of money had been spent in the 1960s to prevent flooding, however, a lot of properties remained at risk due to urban growth;

It was planned to improve water storage in

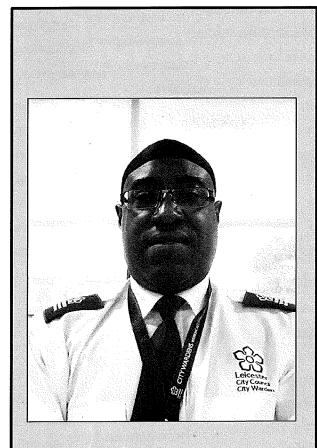
Knighton to reduce to flow of water along Saffron Brook. Improved water storage and raised defences at St Mary's Allotments was also planned; Councillors noted there was a problem at Saffron Brook with built-up debris. Flood Wardens had reported the debris and the Flood Management Team had dealt with it promptly. Flood Wardens were volunteers signed up to the Environment Agency, and were the eyes and ears to spot issues, contact vulnerable people and provide useful information to the Council. 53. HOUSING Ellen Watts (District Manager, South) and Daksha All to note Tailor (Neighbourhood Housing Officer) provided the UPDATE following information: The External Wall Insulation Scheme would commence in the area. Houses affected had been contacted: • It was noted the cladding on houses was different to that on Grenfell Tower, in that there was no cavity between the insulation and building, and used a non-combustible base coat render prior to applying a topcoat finish. All systems had been tested and met all necessary fire and building control regulations; • Asbestos surveys were currently ongoing on the houses affected: • It was not known how many owner occupiers homes were affected, as owners had to pay for the scheme themselves: Before and after photos were circulated with projects undertaken in Neston Gardens, Grace Gardens and Heathcott Road. It was reported that the budget for 2017/18 had been spent, and ideas for next year's budget were being prepared. District Councillors requested feedback on what had been Manager spent in Saffron Ward. The Officer would supply the information. The following suggestions for spend in 2018/19 were made: St Andrews cladding and fencing: Enclosed bin space in Neston Gardens The Officer made reference to plans for Thorpe House, Heathcott Road (24/7 supported housing). It would be separated off to that people did not cut across the front of the property, and improve it visually.

		Residents reported brambles and grass that required cutting. The Officer would contact Leicester to Work to see if they could be utilised.	District Manager
54.	CITY WARDEN UPDATE	Apologies were received from the City Warden. A leaflet of recent works was circulated at the meeting (attached for information).	All to note
55.	POLICE UPDATE	<ul> <li>CPSOs Jackie Moore and Hannah Fletcher were present, and provided the following information:</li> <li>There were some pockets of anti-social behaviour, with known names. The Police were working with the Council to have warning letters sent, and were collating evidence on those involved;</li> <li>A phone call was received regarding anti-social behaviour and sexual activity in toilets on Saffron Lane. The Police did not want to stop people that legitimately wanted to use the toilets and would continue to observe the toilets. It would be helpful they suggested if the public could record car registration numbers of those engaging in offensive behaviour;</li> <li>Robbery of Asian jewellery in Oadby was reported as an issue, as was theft from motor vehicles, mainly in Knighton;</li> <li>It was reported that there were issues currently on Helmsley Road, with police seizing lots of cars with no tax or insurance.</li> </ul>	All to note
		Councillors asked that Police from Mansfield Street, who covered the St Andrews area be invited to the next Community Meeting. They also stated that if residents had any problems, they could contact Mansfield Street on behalf of residents.	Community Engagment Officer
56.	WARD COMMUNITY BUDGET	It was reported that the balance remaining for 2017/18 was £2,699.  Thanks were given on behalf of Aylestone Park Residents' Group for the contribution of Ward Community Budget to the Cavendish Road War Memorial. Ndi Igbo Leicestershire also passed on their thanks for funding towards a seaside trip for families.	All to note
57.	ANY OTHER BUSINESS	<ul> <li>A by-election would take place on 23 November 2017 in Eyres Monsell Ward.</li> <li>Five bags of rubbish had been spotted on Aylestone Recreation Ground – could the City Warden please check to see if it had been removed.</li> </ul>	All to note City Warden

58.	CLOSE OF	The meeting closed at 7.11pm.	
	MEETING		

# Minute Item 54

# CITY WARDEN SERVICE



#### **NOEL CAZLEY**

Email: city.warden@leicester.gov.uk
Website: www.leicester.gov.uk
www.Leicester.gov.uk/myaccount
Facebook: Leicester City Wardens
Twitter: City Wardens

City Wardens, Phoenix House 1 King Street Leicester, LE1 6RN These are the main issues that the City Wardens can help with:

■ Educating the public and raising awareness of environmental crimes

#### **ENFORCEMENT ISSUES:**

- Littering
- Dog fouling & Dog Control Orders
  - Bins on the street (domestic and commercial)
- Free distribution of printed material
  - Fly posting
  - Small scale fly tipping
    - **■** Graffiti
  - Vehicles for sale on the road
  - Repairing vehicles on the road
  - Failure to produce waste transfer documents
    - **■** Street litter control notices
      - Skips & Scaffolding
        - **■** Spitting
      - Rubbish on private land



SAFFRON WARD

CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT



# Love where you live

As a Leicester City resident there are plenty of things you can do to help keep your neighbourhood clean and tidy:

- Bring your bin in after collection day
- Book a Bulky Waste Collection if you need to get rid of large items
- Use a bin don't drop litter
- Clear up after your dog
- Look after your home and garden
- Report problems like littering, fly tipping and graffiti
- Join in with local community clean-up events

For more information contact the City Wardens on 0116 454 1001 or email city.warden@leicester.gov.uk



With our new app you'll be able to let us know about any environmental problems and also access a wealth of council information from your smartphone or tablet.

#### How does it work?

- **1.Download it** Our free app is available for Android, Windows, Blackberry\_and iPhones. Simply visit your app store and search for Love Leicester.
- **2.Spot it** Whether it's graffiti, litter, fly-tipping, dog fouling or another environmental problem, you can let us know about it.
- **3.Report it** Take a picture of the problem and upload it using the app. You can tag the location and include other details so we can fix the issue quickly.
- **4.Fix it** When you submit your report the details and picture will be sent to the right team who can fix the problem. They'll also be able to post a picture of what they've done.

As well as reporting problems, you can tell us what you like about Leicester. You can also find event listings, details of your nearest leisure centre, current consultations and easily get to our mobile friendly website for information on all council services.

The app is part of the Love Clean Streets network which is used by many councils. This means you can use it anywhere to report problems in other cities as well as Leicester, and the app will route your report to the right council.

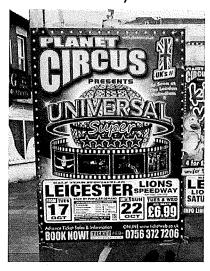
It replaces the old One Clean Leicester app so if you already have this on your phone you'll need to uninstall it and download our new Love Leicester app.

# CITY WARDEN SERVICE UPDATE

### **Bins Left On the Street**

I am just coming to the final stages of a project to get bins off the street covering a number of streets in the ward. These include Grasmere Street, Clifton Road, Hughendon Drive, Jarrom Street, Knighton Lane, Macaulay Street, in total 10 streets in the ward have been done so far. I am having positive results on most of the streets with bins now being taken in after collection. With new students moving in I will be checking back in the new year on the popular student areas and giving advice on how they can dispose of waste correctly.





## Fly-Posters

You may have noticed lots of posters for Planet Circus around the ward earlier in this month these were put up illegally, the company was served a notice to remove all their posters within 48 hours I am happy to say they complied with the notice and all were taken down.

### **Fixed penalty Notices**

So far this year I have issued 59 Fixed penalty Notices for various offences. 4 for dog fouling, 1 for Fly-posting, 1 for Breaching a Community Protection Notice, 36 for leaving Bins on the street, 2 for Businesses disposing of waste illegally, 8 for Littering offences, and 7 for smoking in a smoke free place.

If you have any issues that you would like to report then please speak to the City Wardens or contact the service on 0116 4541001